

## ENROLLING IN A CRX PROGRAM

**Welcome to CRX International!** You may have received an enrollment package in the mail or heard about our international prescription program through an employee communication or seminar. If you are ready to join, or need more information, the best option is to **CALL US FIRST!** We will answer all of your questions, confirm program eligibility and medication availability - and then all you need to do is submit your enrollment form and prescription(s), along with a copy of your photo ID.



### PROGRAM ENROLLMENT

Enrollment forms and prescriptions can be submitted via fax or mail. As a safety measure, we only accept prescriptions that are **faxed directly from your doctor's office**. In order to have a continuous supply of medication on hand, we request that you submit a prescription for a **3-month quantity, with three refills**. If your prescription does not cover a full year, we can still accept it - but it must be written for a **minimum 3-month supply**.

If you did not contact us prior to enrolling, we will call you once we receive your paperwork and welcome you to the program! We will confirm the following: (a) your personal information; (b) medication availability; (c) shipping time; (d) refill schedule; and, (e) answer any questions you may have.

**Enroll only once - and at any time!** There is no need to enroll now, unless you are ready to order through the program.

### PACK SIZES

Our program ONLY supplies **Brand Name medications**, dispensed in the **manufacturer's original sealed container**. Pack sizes vary from country to country. For example, a standard container quantity might be 84. We factor this in when scheduling your refill call.

### SHIPPING

Your medication will be shipped directly from an international pharmacy to your home, via regular mail. Please allow **20 business days** (1 month) for your package to arrive.



### CALL US -

**Monday to Friday** - 8:30am - 6:30pm Eastern Time

**Saturday** - 9:00am - 5:30pm Eastern Time

**Toll Free 1-866-488-7874**

### REFILLS

Refills are not automatic, but they're easy - we call you! As an added safety measure before processing a refill, we need to confirm how much medication you have on hand and whether you've had any health or medication changes. We contact you **one month prior** to ensure you always have a sufficient supply of medication on-hand.

### GENERIC MEDICATIONS

Generic medications provide the greatest savings to your health care plan. Therefore, if you are currently taking a Generic medication, you are not eligible to order the Brand Name medication through this program.