

Why am I getting a new ID card?

We're pleased to remind you that your Dental Select benefits are underwritten by Ameritas Life Insurance Corp. (Ameritas), a trusted name in the insurance industry. Your plan information has been transferred to the Ameritas administration platform. As part of this process, you are receiving a new ID card and member ID.

Please read the information below to find out what else is changing and how you can access plan information and use your benefits.

What is changing?

- A new policy is being reissued to your employer, and your new ID card is enclosed with this letter.
- You will be able to access your plan information and new plan certificate through the Ameritas portal. New registration will be required. Only you will have full access to benefit and claim information. Your adult dependents may create separate Ameritas accounts for access to general benefit information.
- The dentalselect.com provider search will be redirected to Ameritas and will include your current provider search options.
- You'll see the Ameritas logo on your new ID card, forms, and general correspondence. You can obtain updated forms at dentalselect.com/forms or through your employer.
- Subject to state availability, you can save on prescription medications and hearing care through non-insurance savings programs offered by Ameritas. Find out more in your new Ameritas portal.
- The Dental Select app will be temporarily unavailable beginning June 30, 2023, while we work on enhanced functionality and connection to the Ameritas administration platform. Watch for exciting updates.

What do you need to do?

- Once you receive your ID card from Ameritas, you can go to dentalselect.com, click login, follow the prompts, and use your new member ID to create your Ameritas portal account.
- After your account is created, you can access your plan information, including your plan certificate and ID card.

Where can you go with questions?

To support you through this transition, we have created an online resource that includes helpful information including a list of Q&As.

Visit dentalselect.com/member-account-info for details.

If you still have questions, please contact us.

Email: customercare@ameritas.com

Phone: Customer Care at 800-999-9789, Monday through Friday, 7 a.m. to 6 p.m. MT

We appreciate your careful review of this information, and we look forward to continuing to serve you.

Dental Select and Ameritas